



Partners in Primary Care

Team Care Centre Newsletter

Our Team Includes:
Addictions Counselors
Dietician
Footcare
Kinesiology
Nurse Practitioner
Consulting Psychiatrists
Lung Health
Pharmacist
Physiotherapy
Social Workers

Your Team is In!

Throughout the COVID-19 Pandemic, the Team Care Centre has continued to provide services with a mix of virtual and in-person care. For those looking to refer new patients, here are some considerations:

- We can support your patients with complex health care needs, addictions and mild to moderate mental health concerns
- We provide wholistic based allied health professional care, and will match your patient to our providers based on their health and wellness needs and goals.
- Referrals are accepted for patients 16+ years old
- Services are free to eligible individuals who do not have private insurance coverage and referred by a primary care provider affiliated with TCC
- for more information visit our website:
<https://www.windsorfht.ca/windsor-team-care-centre/>

Education Opportunities for Primary Care Providers

**Ocean eReferral:
Benefits in Practice**
 Wed. May 26, 2021
 3-4 pm Virtual
 By: Denise Malhotra Change
 Manager, LHIN
 Register at:
oceanreferral.eventbrite.ca

**Lung Health:
Hot Topics in Asthma and COPD**
 Mon. June 14, 2021
 7-8 pm Virtual
 By: Dr. C Liciskai MD, FRCPC
 Register at:
lunghealth.eventbrite.ca

**Mental Health:
Treating Mood Disorder vs.
Personality Disorder**
 Wed. July 21, 2021
 8:30-9:30 am Virtual
 By: Dr. R. Abouhassan MD
 Register at:
[moodvspersonalitydisorder.
eventbrite.ca](http://moodvspersonalitydisorder.eventbrite.ca)

What's New:



Meet Our Practice Facilitator

Diane Quadros, Registered Social Worker, joined us as our new Practice Facilitator in February 2021. Diane, who was previously a Case Manager and Counsellor with the Canadian Mental Health Association-Windsor-Essex Branch, brings a strong knowledge of the local health care system, the unique needs of mental health and addictions patients, and a track record of being a strong collaborator whose aim is to always support patients in achieving their best outcomes.

Diane will be reaching out to you and your offices to provide support and information. Please contact Diane at 519-250-5524 x311 or dquadros@windsorfht.ca if you have questions, concerns or need assistance referring to the TCC.

New Simplified Paper & Electronic Referral Form Options See Pg 2

The image shows a 'TEAM CARE CENTRE (TCC) REFERRAL FORM'. It includes fields for Patient Information (Name, Date of Birth, Language, Sex, Gender Identity, CHIP #, Address) and a 'Services Requested' section with checkboxes for Addictions Counselling, Dietary/Nutrition Counselling/Education, Foot Care, Intensive Case Management, Kinesiology, Lung Health (including Pre/Post Spirometry), Mental Health Care, Pharmacy, and Physiotherapy. There is also a 'Requested Documentation/Attachments' section with checkboxes for Patient Profile, Recent blood work, Recent Imaging, Primary psychiatric diagnosis, Medication list, Psychiatry consultation notes, and Significant past medical history. A 'Provider Stamp' field is at the bottom.

Coming Soon

Improving our Referrals

We are happy to announce that we will be launching as an OCEAN eReferral site in June 2021.

With this new option, physicians using OCEAN will see a number of benefits, including:

- Ability to create and submit referrals in real time from within your EMR
- Ability to integrate your EMR tracking and updating of the referral directly in the patient's chart
- Ability to search and refer to other local and provincial programs and specialists

If you are not currently registered and set up with OCEAN, The Team Care Practice Facilitator can help you and your office get connected and trained.

For more on information OCEAN eReferral, visit: <https://www.oceanreferralnetwork.ca/about/>

The Team Care Centre will continue to accept fax referrals and will be providing an updated referral form to support your practice with continued access to our services. New EMR form templates in Practice Solutions, Acuro and Oscar will be available to you, along with help integrating them into your EMR.



Featured Program: Lung Health in Partnership with ARG1



Team Care is proud of our ongoing partnerships with community organizations. In this edition, we would like to highlight the Best Care program through ARG1. One of their knowledgeable Respiratory Therapists and Certified Asthma/COPD educators is located in our office supporting patient's lung health needs.

The Best Care lung health program will:

- work with the provider to confirm diagnosis through spirometry testing. *(Please note that due to COVID spirometry testing is currently on hold.)*
- provide patients education and care planning to improve lung health outcomes.
- Assess and support patient's wellness goals through dietary, exercise and other interventions.
- Initiate smoking cessation for appropriate patients with access to free NRT

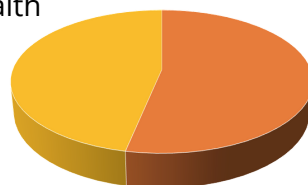
The program was developed and is supported by Dr. Chris Liciskai, MD, FRCPC and Associate Professor of Medicine at Schulich School of Medicine and Dentistry.

Refer your patients to this program through the TCC referral form by selecting Lung Health.



Team Care- By the Numbers

Integrated Health
Services
2244 Visits



Mental Health Care
3736 Visits



1163 Referrals
in 2020