System Coordinated Access Program

We work with partners across the province to bring referral processes and supporting technology into a connected environment where information can be shared with patients and distributed across health care providers.

System Coordinated Access

Contact us

Interested in signing up for eReferral or looking for additional information?

We would love to hear from you. Get in touch with us at:

ESC-eReferral@lhins.on.ca

🐦 @SCAprogram

systemcoordinatedaccess.ca

🐦 @eHealthCE

ehealthce.ca

System Coordinated Access Program

Supporting Electronic Referral (eReferral) in Erie St. Clair

Hosted by the eHealth Centre of Excellence

eHealth
CENTRE OF EXCELLENCE

What is the SCA Program?

The **System Coordinated Access (SCA) Program** supports the development and adoption of coordinated access and electronic referral (eReferral) in Ontario.

Working closely with system and community partners, the SCA Program is developing an integrated end-to-end electronic referral strategy focused on connecting providers to available specialists and programs while improving communication between providers and patients.

The SCA Program is funded to support the implementation of the Ocean eReferral Network which is intended to simplify the referral process by allowing primary care providers and their staff to search, find and send referrals electronically.

To learn more about how to use **Ocean eReferral**, visit **oceanereferralnetwork.ca**.

System Coordinated Access

What are the benefits of eReferral?

- Integration with most electronic medical record (EMRs), so you can send referrals quickly and directly

- Standardized referral forms are updated automatically with pre-populated information from your EMR

- Referral status updates within your EMR

- Reduces administrative tasks, such as the need to make follow-up calls

- A map-based directory of available services and programs, complete with wait times where available

- Patients can choose to receive email notifications with referral status and appointment details

- Patients can confirm appointments directly from the email notification

- Access to the eReferral solution, training and on-site support provided at no cost to you
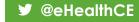
🐦 **@SCAprogram**

systemcoordinatedaccess.ca

Strong Support for the Program

The System Coordinated Access Program operates out of the eHealth Centre of Excellence (eCE). The program is funded by the Ministry of Health and Long-Term Care.

About the eCE

Mission: To be a trusted advisor to primary care - facilitating the adoption of technology with the goal of improving quality and efficiency of patient care across the continuum.

Vision: We are passionate about improving the quality of patient care through innovation and the effective use of enabling technologies.

🐦 **@eHealthCE**

ehealthce.ca

info@ehealthce.ca

eHealth
CENTRE OF EXCELLENCE