

# Windsor Family Health Team Strategic Plan: 2023-2027



**MISSION STATEMENT:**

Providing exceptional primary health care as an integrated team.

**VISION STATEMENT:**

Healthy Lives, Healthier Community.

The Windsor Family Health Team (WFHT) works to deliver high quality health services. Our updated 2023-2027 strategic plan maps out how we are doing this now and into the future. WFHT clients, staff, and board of directors worked together to choose the plan priorities. These support our mission, vision, and long-term goals. WFHT staff use a more detailed action plan to track and report on progress. Below is a summary of our 2023-2027 strategic plan.

**STRATEGIC PRIORITIES:**

**COMMUNITY ENGAGEMENT**



**PATIENT FOCUSED**



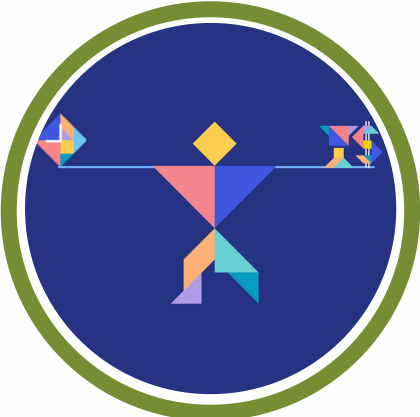
**HEALTHY MINDS**



**VALUED STAFF**



**RESOURCE OPTIMIZATION**



**ONE TEAM**



- ▶ Working collaboratively with the Windsor Essex Ontario Health Team and signatory partners
- ▶ Partnership mapping
- ▶ Better coordination with Windsor Regional Hospital (admits, discharges, follow-up care)

- ▶ Annual patient engagement focus group
- ▶ Preventative Care for Patient Wellness
- ▶ Social Determinants of Health (SDOH)
- ▶ Patient communication & advertising

- ▶ Address identified gaps in mental health programming & services
- ▶ Reduce waitlists for SW by building capacity internally for social work/counselling/psychotherapy/addictions counselling

- ▶ Healthy Workplace
- ▶ Empowering the Team
- ▶ Staff Communication and Feedback
- ▶ New Team Member Onboarding
- ▶ Succession Planning for Management Roles

- ▶ Reimagining the way we offer services
- ▶ Maximizing use of technology Hardware/Software to prepare for the future of medicine
- ▶ Organize internal shared drive

- ▶ Greater alignment of the broader WFHT team
- ▶ Education
- ▶ Continue with Social Committee and Create Wellness Initiatives for the staff